



Terms and Conditions

Membership investment

Members have a choice of 4 main packages. Rockstar Bronze at £25 per month plus VAT, Rockstar Silver at £197 per month plus VAT or Rockstar Gold at £497 per month plus VAT. Platinum membership is £1997 per month plus VAT however this is by invitation only and separate terms and conditions apply. Members have the ability to upgrade their membership at any time upon their joining date.

Members commit to undertake a 6 month mentoring period. It is not possible to terminate any package within the first 6 months, with the sole exception of a severe medical condition, confirmed by Doctor's certificate, that the member is unable to pursue mentoring sessions. Members may terminate their membership at any time 6 months after the date of joining. Members cannot put their memberships "on-hold".

Monthly payments for the package are to be made via direct debit on the 15th of each calendar month. If your (the mentee's) direct debit fails on that date Rockstar will then attempt to obtain the payment on the 25th day of the same month. Failure to make payments can result in immediate termination of membership. However, Rockstar will attempt to contact members and resolve any payment issues beforehand.

It is the responsibility of the mentee to arrange monthly face to face meetings with their mentor. The mentor is not obliged to chase the mentee to meet with them. Meetings are usually held at the mentors offices or a venue easily accessible for the mentor. In the case where the mentee and mentor have agreed a fixed date and time of a mentoring session in any particular calendar month, and for some reason the mentee is not able to attend that arranged meeting anymore, the mentee is then required to give 2 weeks notice in advance to both their mentor and Rockstar. Should 2 weeks prior notification not be given, then the member shall still be charged the monthly membership fee despite no mentoring session having taken place.

General disclaimer

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